

Company	Product	Price	Exchange Versions Supported	Agent Required?	Module or Standalone Product?	Security Features	Items Monitored	Protocols Monitored	Reporting	Problem-Escalation Features?	Alerts
ALL-INCLUSIVE SOLUTIONS											
Argent Software 860-674-1700 http://www.argent.com	Argent Exchange Monitor	\$3000 per Exchange server	All versions	No	Part of Argent Extended Technologies; can be licensed separately	Protected console access	Send failures, send/receive timeouts, mailbox/folder size, disk capacity, disk utilization, mailbox limits	Any protocol that Exchange uses	Email traffic analysis, performance trends, service level agreement (SLA)	Yes	Email, pager, text to cell phone, network message, SNMP trap, others
CA 631-342-6000 800-225-5224 http://www.ca.com	Unicenter Management for Microsoft Exchange	\$2000 per monitored server plus \$1 per mailbox	Exchange 2003/2000/5.5	Yes	Standalone	No, CA eTrust brand covers security products such as antispam and antivirus.	Send failures, send/receive timeouts, mailbox/folder size, disk capacity, disk utilization	SMTP, Network News Transfer Protocol (NNTP), POP3, IMAP, X.400	Performance trends, SLA	Yes	SNMP, pager, email, Microsoft Systems Management Server—SMS (add-on product might be required)
HP 800-752-0900 http://www.hp.com	HP OpenView Smart Plug-In for Microsoft Exchange	Starting at \$18,445; includes first year standard support	Exchange 2003 SP2/2000/5.5	Yes: HP OpenView Operations Agent; part of HP OpenView Operations for Windows solution	Module for HP OpenView Operations for Windows	Monitors virus scan performance-monitor counters; generates alert when a threshold is exceeded	Send failures, mailbox/folder size, disk capacity	SMTP, NNTP, IMAP4, POP3, Messaging API (MAPI), HTTP	Email traffic analysis, performance trends, SLA	No	Yes, via HP OpenView Operations for Windows
Microsoft 800-642-7676 http://www.microsoft.com	Microsoft Exchange Server 2003 Management Pack for MOM 2005	Included at no additional cost with Microsoft Operations Manager (MOM) 2005	Exchange 2003/2000	No	Module of MOM 2005	No	Send failures, send/receive timeouts, send/receive response time, mailbox/folder size, disk capacity, disk utilization, mailbox limits	POP3, IMAP4, SMTP, HTTP	Email traffic analysis, performance trends, SLA (requires Solution Accelerator)	Yes	Multiple types
MIDLEVEL SOLUTIONS											
BMC Software 713-918-8800 800-841-2031 http://www.bmc.com	BMC Performance Manager for Microsoft Exchange Servers (formerly PATROL)	\$450 per CPU	Exchange 2003/2000	Yes	Knowledge Module for BMC Performance Manager PATROL Agent	Special mailbox to detect possible viruses	Mailbox/folder size, disk capacity, disk utilization	HTTP, IMAP4, POP3, remote procedure call (RPC), SMTP, X.400	Email traffic analysis, performance trends, SLA (with add-on product)	Yes	Pager, SNMP, email, enterprise event management integration
Heroix 617-527-1550 800-229-6500 http://www.heroix.com	Heroix Longitude	\$299 and up	Exchange 2003/2000	No	Standalone	NA	Mailbox/folder size, disk capacity, disk utilization	SMTP, DHCP, monitor availability of port	Email traffic analysis, performance trends, SLA via realtime SLA dashboard	Yes	SNMP, email, paging via email or third party
Nimsoft 650-570-5401 877-752-6468 http://www.nimsoft.com	NimBUS for Microsoft Exchange Monitoring	Starts at \$750	Exchange 2003	Yes	Module; works with NimBUS Service Level Management application	No	Send failures, send/receive timeouts, mailbox/folder size, disk capacity, disk utilization, mailbox limits	SMTP, POP3, MAPI, IMAP, HTTP, NNTP, LDAP, DNS	Email traffic analysis, performance trends, SLA	Yes	Global System for Mobile Communication /SMS, Wireless Application Protocol, PDA, Pager, SNMP, ADO, ODBC, email, NimBUS Dashboards, NimBUS Web Services
Zenprise 510-979-1705 888-936-7747 http://www.zenprise.com	Zenprise 2.0	Starts at \$15 per user for 1000 users; includes support, subscription updates, and Zenprise software	Exchange 2003/2000	No (agent is optional)	Standalone	Performs real-time checks for many security problems (e.g., unauthorized service disruption, unauthorized mailbox access)	Send failures, send/receive timeouts, mailbox/folder size, disk capacity, disk utilization, mailbox limits	DHCP, DNS, HTTP, IIS, IMAP, LDAP, MAPI, Outlook Web Access (OWA), POP, SMTP, TCP/IP, and many others	Performance trends, SLA	Yes	Pager, SNMP, email, others
POINT SOLUTIONS											
Configuresoft 719-447-4600 888-826-6344 http://www.configuresoft.com	ECM for Exchange	\$8 per user (list price)	Exchange 2003/2000/5.5	Yes	Module; requires Enterprise Configuration Manager (ECM)	Automated compliance assessment, tracks security changes to Exchange configurations	Mailbox/folder size, disk capacity, disk utilization	MAPI, LDAP	SLA (via a rule-based compliance engine)	No	Email, SNMP, role-based reporting
Lucid8 425-451-2595 http://www.lucid8.com	GOexchange	Starts at \$995	Exchange 2003/2000/5.5; will support Exchange Server 2007	Yes	Standalone	No	Disk capacity, disk utilization	N/A	Database-health reports	No	Pager, email, BlackBerry, phone
PROMODAG 33-1-53-27-66-60 888-696-5404 http://www.promodag.com	PROMODAG Reports for Microsoft Exchange Server	\$755 for Standard edition; from \$1160 for Professional edition; from \$1450 for Enterprise edition	Exchange 2003/2000/5.x/4.0	No	Standalone	No	Send failures, send/receive timeouts, mailbox/folder size, disk capacity, disk utilization, mailbox limits	OWA	Email traffic analysis, performance trends, SLA	No	No
Quest Software 949-754-8000 800-263-0036 http://www.quest.com	Quest MessageStats	\$750 per mailbox (North America)	Exchange 2003/2000/5.5	No	Standalone	No	Send failures, send/receive timeouts, mailbox/folder size, disk capacity, mailbox limits	SMTP, HTTP	Email traffic analysis, performance trends, SLA	No	No
	Spotlight on Exchange	Per mailbox or per server (contact vendor for pricing)	Exchange 2003/2000/5.5	No	Standalone	No	Send failures, send/receive timeouts, disk capacity, disk utilization	SMTP, RPC (MAPI), POP3/IMAP4, MTA, HTTP (OWA)	Email traffic analysis, performance trends, SLA	Yes, via Alarm Log	Email, pager, launch.exe