

Company	Product	Price	Supported Products	Tiered Servers	Agents	Bandwidth Limiting	Patch Verification	Failure Alerts	Reboot Options	Remote-Client Options	Agent Security
Autonomic Software 925-820-8209 http://www.autonomic-software.com	Autonomic Network Security Administrator	From \$3.33 to \$11.66 per client	Windows; Sun Solaris; Red Hat, Mandriva (formerly Mandrake), and Slackware Linux; Apple Computer Mac OS; Office; Exchange, SQL Server; Windows .NET Framework; Windows Messenger; MSN Messenger	Yes	Yes	Uses Background Intelligent Transfer Service (BITS) to limit bandwidth use	Verifies all third-party patches	No	After installation; after a specified period of time; per vendor's patch policy	None	MD5 hashing; patch header tells client the characteristics of the patch executable
BMC Software 713-918-8800 800-841-2031 http://www.bmc.com	Marimba Patch Management from BMC Software	\$35,000 infrastructure fee plus \$35 to \$125 per client	Windows; Solaris; Office; Exchange; SQL Server; Microsoft SQL Server Desktop Engine (MSDE); Commerce Server; Microsoft Internet Security and Acceleration (ISA) Server; Microsoft Internet Explorer (IE); Microsoft IIS; Microsoft Data Access Components (MDAC)	Yes	Yes	Bandwidth throttling between servers and between servers and clients; all communications are compressed; interrupted transmission can be restarted at the point of failure rather than at the beginning of the transmission	Verifies all third-party patches	No	Automatically after installation; after a specified period of time	Bandwidth throttling	PKI; verification of patch's digital signature
Ecora Software 603-436-1616 877-923-2672 http://www.ecora.com	Ecora Patch Manager	Starts at \$25 per client, or by subscription	Windows; Solaris; Office; Exchange; SQL Server; MDAC; MSDE; Microsoft Media Player	Yes	Optional	No	Verifies all third-party patches	Email, SNMP, event log	Automatically after installation; scheduled push/reboot; shut off reboot	None	Checksum
HP 650-857-1501 800-752-0900 http://www.managementsoftware.hp.com	HP OpenView Patch Manager using Radia	Starts at \$30 per desktop	Windows; Red Hat Linux; Novell SUSE LINUX; HP-UX; Office; Exchange; SQL Server	Yes	Yes	Can limit bandwidth used for downloads to the patch server	Available through special contract with the vendor	Email, SNMP, integration with third-party management consoles	Automatically after installation; at logoff; after a specified period of time	Bandwidth throttling	Authentication between agent and server
KACE Networks 888-522-3638 http://www.kace.com	KBOXDM	Starts at \$8850 for hardware, software, and training	Windows; UNIX and Mac OS X via onboard portal; Office; Exchange; SQL Server	Yes	Optional	Can limit bandwidth used for downloads to the patch server and from there to clients	No	Email; integration with third-party management consoles	Automatically after installation; at logoff; after specified period of time	Bandwidth throttling; optional installation from local managed servers	Secure Sockets Layer (SSL); strong authentication; private key negotiation; MD5 hash
LANDesk Software 800-982-2130 http://www.landesk.com	LANDesk Patch Manager	\$12 per node per year	Windows; Red Hat Linux; SUSE LINUX; Solaris; Mac OS X; Office; Exchange; SQL Server; Microsoft BizTalk Server; Commerce Server; IE; MDAC	Yes	Optional	Can limit bandwidth used for downloads to the patch server and from there to clients	Verifies all third-party patches	Email, pager, real-time notification	Automatically after installation; at logoff; after a specified period of time; optional snooze	Bandwidth throttling	MD5 hashing
New Boundary Technologies 612-379-3805 800-747-4487 http://www.newboundary.com	Prism Patch Manager	From \$5 to \$11 per client	Windows; Solaris; Red Hat Linux; Office; Exchange; SQL Server; Framework; MDAC; IIS; ISA Server; various media applications	No	Optional	With agent, can limit bandwidth used for downloads to the patch server and from there to clients	Verifies all third-party patches	No	Automatically after installation; after a specified period of time; manually	Bandwidth throttling; ability to download approval data from patch server and patches from vendors	Client/server authentication and encryption
Opware 408-744-7300 http://www.opware.com	Opware Server Automation System	Contact vendor for pricing	Windows, Solaris, Red Hat Linux, SUSE LINUX, AIX, HP-UX	Yes	Yes	Can limit bandwidth used for downloads from patch server to clients	No	Email, SNMP, pager, integration with third-party management consoles	At logoff; after a specified period of time	Bandwidth throttling	User authentication; digitally signed audit log; communication with servers is encrypted, integrity-checked, and authenticated; MD5 hash
PatchLink 480-970-1025 888-970-1025 http://www.patchlink.com	PATCHLINK UPDATE	\$1595 per server plus \$18 per Windows client per year and \$75 per Linux/UNIX/Mac client per year	Windows; Solaris; Red Hat Linux; Office; Exchange; SQL Server; Oracle; others	Yes	Yes	Can limit bandwidth used for downloads from patch server to clients	Verifies all third-party patches; testing against customer-specific images available for a fee	Email	After a specified period of time; use of Qchain; end-user control of reboot timing	Delay deployment until off hours or until a high-speed connection is available	Transmission uses HTTP Secure (HTTPS) and encryption; patch deployments can use SSL; patches are compressed, encrypted, and checked against a digital signature
St. Bernard Software 858-676-2277 800-782-3762 http://www.stbernard.com	UpdateEXPERT	\$840 annual subscription for 50 seats	Windows; Solaris; Red Hat Linux; Office; Exchange; SQL Server; Mozilla Firefox; Adobe Acrobat Reader; others	Yes	Optional	Can limit bandwidth used for downloads from patch server to client	Verifies all third-party patches	No	Automatically after installation; after a specified period of time	Bandwidth throttling; download approvals from patch servers and patches from vendors	Verification of checksum, file sizes, and file names
*Shavlik Technologies 651-426-6624 800-690-6911 http://www.shavlik.com	Shavlik HFNetChkPro	\$16.63 per seat for 100 seats	Windows; Office; Exchange; SQL Server; Adobe products; Mozilla Firefox; RealNetworks' RealPlayer	Yes	No	No	Verifies all third-party patches	Email, PatchPush Tracker	After installation; at specified date and time; no reboot; snooze, cancel, and reboot options for logged-on users	Can download approvals from patch servers and patches from vendors	Patches read from obfuscated XML; digital signature verification
	Shavlik HFNetChkPro for Solaris	\$20 per seat for 100 seats	Sun Solaris, Red Hat Linux, Fedora clients	No	No	No	Verifies all third-party patches	No	N/A	None	Patches read from obfuscated XML; MD5 hashing
Microsoft 425-882-8080 http://www.microsoft.com Vintela 801-655-2500 http://www.vintela.com	Microsoft Systems Management Server (SMS) with Vintela Management Extensions (VMX)	SMS: Starts at \$1210 for server and 10 CALs VMX: \$1995 per SMS master site; \$175 per non-Windows server, \$75 per non-Windows workstation	Windows; Solaris; Red Hat Linux; HP-UX; AIX; SUSE LINUX; Mac OS X; Office; Exchange; SQL Server; others	Yes	Yes	Can limit bandwidth used for downloads to the patch server and from there to clients	Verifies only patches for Microsoft products	SMS and Microsoft Operations Manager (MOM) alerts	Custom scripts	None	Uses SMS access control to create packages, programs, and advertisements

EDITOR'S NOTE: Some vendors you might expect to see in this Buyer's Guide said they didn't have a product that exactly matched the criteria or didn't respond to our requests for information about their products.

*Although well-known patch management vendor Shavlik isn't listed in the print edition of the Buyer's Guide because it doesn't offer one product that patches both Windows and non-Windows OSs, it does sell a separate version of its popular HFNetChkPro product for Solaris, so we've included Shavlik in the Web version of this table.